



Date: 04/24/2023

Dear Residents and Families:

This letter is to inform you that our facility will post updates to our website, at a minimum, every Monday, unless we have a staff member or resident test positive for COVID or have three or more residents or staff with new onset of respiratory symptoms occurring within 72 hours of each other. In those instances, we will update our website by 5 PM the following day. Along with this notification, we will continue to provide updates on the steps we are taking to help keep you and your loved ones safe.

FACILITY WEBSITE: www.tlc-palestine.com

****Should you have trouble with navigating to our website, please reach out to administration for any updates.**

At this time, there are NO new positive cases of COVID-19 among residents or staff:

- 0 Staff with positive COVID-19
- 0 3 or more staff with new-onset of respiratory symptoms occurring within 72 hours of each other
- 0 Resident(s) with positive COVID-19
- 0 3 or more residents with new-onset of respiratory symptoms occurring within 72 hours of each other

Our facility is in communication with the Department of Health and following facility protocols to ensure the safety of staff and residents.

- Cumulative total of positive residents: **144**
- Cumulative total of positive staff: **101**

Below are actions the facility continues to take to help stop any spread of the virus and changes to normal facility operations:

- The facility has established designated areas within the facility for residents who are suspected or confirmed of having COVID-19.
- We continue to educate our staff and residents about COVID-19, as well as the importance of handwashing and good cough hygiene.



- We continue to follow staff and resident screening and testing requirements issued by federal and state authorities, based on positivity of staff/residents, as well as the county transmission rate.
- We are electronically tracking PPE inventory levels daily.
- We are ensuring that residents and staff have the tools they need to wash hands.
- We are screening all new admissions to the facility.
- We are encouraging our residents to cover their mouths when receiving care.

Please feel free to call your administrator if you have any questions, concerns, or ideas. We are spending all day, every day, working to keep you and your family safe.

Sincerely,

Administration